



## West Point MWR Cadet Shuttle Bus FAQs



### **Q. Where can I purchase the cadet shuttle tickets?**

A. The tickets can be purchased online through West Point MWR WebTrac at:

<https://webtrac.mwr.army.mil/webtrac103/wbws/westpointrectrac.wsc/wbsearch.html?wbsi=&xxmod=tk&xxkeyword=airport&xxsearch=yes>

### **Q. What is the cost of the ticket to ride the cadet shuttle bus?**

A. The cost is \$50 per ticket (Prices are subject to change). Tickets are one-way tickets, not round trip, cadets must purchase separate tickets each way if desired.

### **Q. Is there a deadline to purchase tickets for the shuttle?**

A. Yes, online ticket sales will stop 10 days before date of departure. Over the phone sales will continue until departure date if there are still open seats available.

### **Q. Can I refund/exchange a ticket I purchased?**

A. Cadets can get a refund or exchange tickets as long its before the 10 days before departure. Once online sales end there are no refunds and/or exchanges.

### **Q. Is there a bag limit on the cadet shuttle bus?**

A. Yes, there is a 2 bag limit on the shuttle bus.

### **Q. Where does the cadet shuttle pick-up/drop-off on West Point?**

A. The shuttle buses will pick-up/drop-off cadets on Thayer Extension (the road behind the Supt's Review Box on The Plain)

### **Q. Where do cadets get dropped off/ picked-up at the airports?**

A. Newark: AirTrain (airport monorail) Station P4 Parking next to valet parking. Please follow the signs downstairs.

LaGuardia: Terminal C by MTA / Mass Transportation Bus Area

John F. Kennedy Airport: Terminal 4 - exit the building to the left via the door marked "West Exit."  
Look for the 2 bus shelters on the left. Buses will load from the shelter area.

### **Q. How long does it take to get to the airport to/from West Point?**

A. Average Time to Newark Airport: 2 - 2.5 hours

Average Time to LaGuardia Airport: 2 - 2.5 hours

Average Time to JFK Airport: 2.5 - 3 hours

**Q. What happens if the bus breaks down?**

A. Unfortunately these things happen unpredictably. We have worked with our Bus Companies to ensure they have backups available. If the bus were to break down, cadets will be allowed to find ride shares to the airport if they desire so that they do not miss flights.

**Q. Is there a chance my shuttle bus could get cancelled?**

A. If there are only a few cadets on a bus, we will cancel it and offer either alternative transportation or a full refund. If we have availability, we will shuttle the cadets with our passenger vans.

**Q. How can I get to/ from the airports if I miss the shuttle bus?**

A. Below is how you can get to and from each airport by public transit.

West Point – Newark: From the Harriman Train Station take the NJ Transit Main Line or Bergen Line to the Secaucus Junction Station Upper Level (aka Frank R Lautenberg Rail Station). From Secaucus, take the Northeast Corridor Line to Newark Liberty Airport stop. At the Newark Airport stop, take the AirTrain to the desired terminal.

NJ Transit Website: <https://www.njtransit.com/trip-planner-to>

West Point – LaGuardia: Take the Metro-North Line from either Garrison or Croton-on-Hudson to Grand Central Station. From Grand Central Station, board a Long Island Rail Road (LIRR) to Woodside, Queens. Leave the LIRR station and find the Q70 bus stop on Roosevelt Avenue. The Q70 Bus stops at airport terminals C and B. For Terminal A, take the airport shuttle bus from Terminal B.

Metro North Website: <https://new.mta.info/schedules>

West Point – John F. Kennedy: Take the Metro-North Line from either Garrison or Croton-on-Hudson to Grand Central Station. At Grand Central, board the Long Island Rail Road (LIRR) to Jamaica, Queens. When you arrive at the Jamaica Station, take the stairs, elevator, or escalators to the upper level where you can board the AirTrain to JFK.

Metro North Website: <https://new.mta.info/schedules>

Helpful Tips:

- Please try to arrive 15 minutes before departure time. Don't wait until the last minute and risk missing the bus.
- If you purchase a ticket and know you're not going to use the ticket please let us know so we know you are not coming and the space can be filled by a fellow cadet.

The West Point MWR Cadet Shuttle Bus is run through the West Point Leisure Travel Office. If you have any other questions, please feel free to contact us. Our office hours are Monday-Friday 8am-4:15pm.

Office phone number: (845) 938-3601

Email: [cadetshuttle@army.mil](mailto:cadetshuttle@army.mil)